



Attorney's Docket No. 43517/203984

LAU 2176

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re: Daniel J. Thompson  
Appl. No.: 09/742,719  
Filed: December 21, 2000  
For: METHOD, SYSTEM, AND COMPUTER  
SOFTWARE PROGRAM PRODUCT FOR  
ANALYZING THE EFFICIENCY OF A  
COMPLEX PROCESS

Group Art Unit: 2176  
Examiner: To Be Assigned

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March 30, 2001

Commissioner for Patents  
Washington, DC 20231

**INFORMATION DISCLOSURE STATEMENT  
CITATION UNDER 37 C.F.R. § 1.97**

Sir:

Attached is a list of documents on form PTO-1449 together with a copy of each identified document. It is requested that the Examiner consider these documents and officially make them of record in accordance with the provisions of 37 C.F.R. § 1.97 and Section 609 of the MPEP. By submitting the listed documents, Applicant in no way makes any admission as to the prior art status of the listed documents, but is instead submitting the listed documents for the sake of full disclosure.

Respectfully submitted,

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Tracey S. Wright